



### Contact us

Patient Advice and Liaison Service for  
NHS South Sefton CCG and  
NHS Southport and Formby CCG

Telephone **0800 218 2333**  
(9am–5pm, Mon to Fri)

Email **CMCSU.PALS@nhs.net**

You can also find more information  
about NHS South Sefton CCG and  
NHS Southport and Formby CCG by  
visiting their websites or by following  
them on Twitter

[www.southportformbyccg.nhs.uk](http://www.southportformbyccg.nhs.uk)

 **@NHSSFCCG**

[www.southseftonccg.nhs.uk](http://www.southseftonccg.nhs.uk)

 **@NHSSCCG**

**On request this leaflet can be provided in  
different formats and languages.**

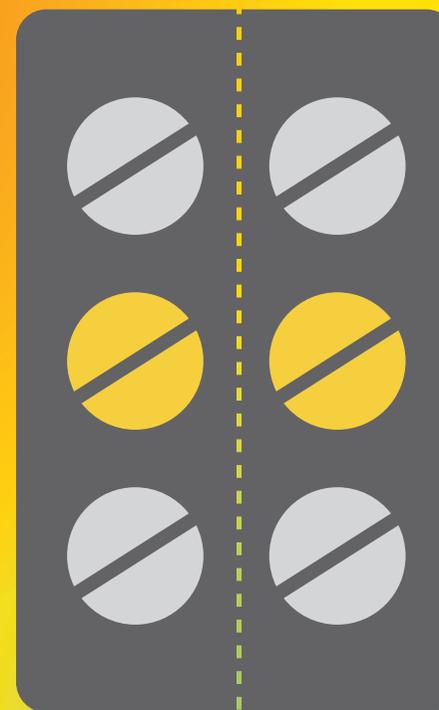
Pēc pieprasījuma, šo dokumentu var izsniegt  
dažādos formātos un dažādās valodās.

Możesz uzyskać ten dokument na żądanie w  
różnych językach i formacie.

Quando pedido este documento pode ser  
providenciado em vários idiomas e formatos.

*Acknowledgement: This leaflet has been adapted with kind  
permission from an original by NHS Luton CCG*

## Changes to repeat prescriptions from your GP practice



*Understanding what this could mean for you*

NHS Southport and Formby Clinical Commissioning Group and NHS South Sefton  
Clinical Commissioning Group working together for better health and care



## What are repeat prescriptions?

A repeat prescription allows you to get your regular medication without having to see your doctor each time.



## What is changing?

From September 2016 pharmacies and dispensing companies will not be able to order medicines on your behalf. You will need to order your repeat prescription directly from your GP.

There are different ways to order:

- Online
- Handing in the white, tear off part of your repeat prescription to your surgery
- Letter
- Fax\*



## What is not changing?

If you already order repeat prescriptions directly from your GP surgery this change will not affect you.

Pharmacies that collect prescriptions from GP surgeries and pharmacies that deliver medications and other items to your door will continue to do so.

\* this will vary for each practice

*To be retained by your pharmacy*

*To be completed by patient or carer*

Pharmacy Stamp		Age D.o.B 00 y 00/00/0000	Title, Forename, Surname & Address Patient's name Patient's full address	Patient's name Sample Medical Centre Sample Road Sefton	Current date Page 1 of 1 D.o.B: 00/00/0000 Age: 00 y NHS#
Please don't stamp over age box Number of days' treatment N.B. Ensure dose is stated		NHS Number:	<p>***PLEASE ALLOW 48 HOURS FOR REPEAT PRESCRIPTIONS*** Order your medication online 24 hours a day! Ask at reception for an application form!</p> <p>When we are closed, please now contact the NHS on 111. ****FLU VACCINATIONS ARE NOW AVAILABLE**** *****STOP WASTE PLEASE ONLY ORDER THE ITEMS YOU NEED*****</p>		
Endorsements		<p>Atorvastatin 20mg tablets 28 tablet take one daily</p> <p>Omeprazole 20mg gastro-resistant capsules 28 capsule take one daily</p> <p>Salbutamol 100micrograms/dose inhaler CFC free 200 dose inhale 2 doses as needed</p> <p>3 items on this prescription</p>			
Signature of Prescriber		Date	<p>Atorvastatin 20mg tablets 28 tablet, take one daily Last issued: Tuesday 09 Dec 2014 Next Issue Due: Tue 06 Jan 2015 Issues Remaining: 0</p> <p>Omeprazole 20mg gastro-resistant capsules 28 capsule, take one daily Last issued: Tuesday 09 Dec 2014 Next Issue Due: Tue 06 Jan 2015 Issues Remaining: 0</p> <p>Salbutamol 100micrograms/dose inhaler CFC free 200 dose, inhale 2 doses as needed Last issued: Tuesday 09 Dec 2014 Next Issue Due: Fri 19 Dec 2014 Issues Remaining: 0</p>		
For dispenser No. of Prescriptions on form	Your doctor's name Sample Medical Centre Sample Road Sefton 0151 000 0000 Sefton CCG	894796 gp	<p>Your doctor's name Sample Medical Centre Sample Road Sefton 0151 000 0000</p>		
NHS 03550196349 FP10SS0608		PATIENTS - please read the notes overleaf			



## What do I need to do?

As your GP practice will not accept repeat requests from pharmacies or dispensing companies from **September 2016** you will need to order your repeat prescriptions from your GP practice when you have 7 to 10 days of medicines left.

**Remember** your surgery needs 2–3 working days to issue a prescription, so don't leave it until the last minute.



## Why is this happening?

This is much safer as your GP can monitor and discuss with you what medicines you may need and no longer need. So, this change greatly improves your safety and gives you more control of your medicines.

Under the old system, some patients built up a stock of unused medicines. So, we can also save money by reducing medicine waste that can be used on healthcare for more Sefton residents.



## How do I get more help understanding this change?

Contact the Patient Advice and Liaison Service (PALS) on 0800 218 2333 (9am–5pm, Mon to Fri) or email CMCSU.PALS@nhs.net



## I'm worried about someone I know not coping with this change

Please speak to your surgery who will help and advise you.

